



Dear customers,

Below we present the points taken to prevent the infection by COVID in our hotel:

#### GENERAL

- Please, respect safety distance 1.50m minimum.
- Use disinfectant gel found in common areas of the hotel.
- You must use the mask in common areas of the hotel.
- The use of the elevator is limited to the family unit.

#### RECEPTION

- You can advance the check-in if you send us the copy of your ID on both sides or passport of all occupants over 16 years old: [hotelpanorama@andorrapanorama.com](mailto:hotelpanorama@andorrapanorama.com)
- If the reservation is large, only one or two people need to come to reception.
- Please, pay by Credit card if possible
- Valet service is not allowed

#### RESTAURANT

- Meals will be served in assisted buffet.
- Breakfast, lunch or dinner room service: FREE. See information in the elevators and call 2600. You can also book it in advance.
- In case of crowds for breakfast or diner an alternative restaurant room will be set up and specific time can be assigned to access the restaurant. Please respect timetable.

#### OTHER SERVICES

- The capacity of the spa area is limited to 25 people. You must book in reception.
- The capacity of gym is limited to 7 people. You can access at times when there is a trainer or supervisor.

Thanks for your comprehension.